

## Crosslake Communications Email Settings

Using sample@crosslake.net for this example

Not all devices work and look the same but your first step is usually to open settings, click accounts, and add a new or other mail account. Every Email program on a computer is different but a quick web search will show you how to access your settings. Once in settings and you are ready to add or change an account here is the information required.

Email Address	sample@crosslake.net
Account Name/Username	sample
Password	Your Crosslake Email Password
POP or IMAP	Always IMAP for phones, tablets, etc. POP is typical for computers and should not be used on portable devices.
Incoming Mail Server	mail.crosslake.net
Incoming SSL Usage	Yes and the port is 993
Require Secure Password Authentication (SPA)	No. This is sometimes called password encryption and it should be none, clear text, or whatever the particular device calls it.
Outgoing Mail Server (SMTP)	mail.crosslake.net
SMTP Authorization Required	Yes. The username and password are the same as the incoming.
Outgoing SSL Usage	Yes and the port is 465. It has been noted some Apple devices need 587 but try 465 first.
<p><b>Note:</b> Some devices have issues with SSL and while we recommend using SSL but it is not required. Incoming Mail Port Without SSL is 143 Outgoing Mail Port Without SSL is 2525 (not the typical default port 25, many ISPs block port 25 and using 2525 fixes this problem) SMTP authorization is required whether you choose SSL or not.</p>	