

Crosslake Communications' Seasonal Plans
Notice of Disconnect Must Be In Writing Every Year

	Reconnect Fee	Disconnect Date	Reconnect Date	
Telephone	\$4.75 month disconnected plus taxes	_____	_____	
Cable TV	\$15.00 to reactivate	_____	_____	
Internet	\$15.00 to reactivate	_____	_____	
Keep Crosslake.net email active (\$3.00/month per email address)		<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> N/A

Name _____ E-mail address: _____

Winter Address (Must Have) _____

Change Address back in spring? _____ Contact Telephone No: _____ Account No: _____

Customer Signature _____ Date

Phone Service:

Must be reconnected within six (6) months to keep phone number and account active.
Crosslake Long Distance and Onvoy customers will be charged an additional \$3.95 per month.
Customers must have a billing address outside of the service area.
Rates subject to change based on FCC Subscriber Line Charge.
During your disconnected months, you will be able to dial 911 or 611 (Crosslake Communications).
If the date is beyond six (6) months or no date is given, you may receive a new phone number and the reconnect fee will be \$50.00.
Your phone number will not be listed in the Consolidated/Crosslake Telephone directory.

Cable Service:

Does not have a time limit.
If no date is given to reconnect, the reconnect fee will be \$50.00.
If no reconnect date is given, and the service requires a cable box (DCT or DVR), we will require the equipment to be returned at the time of disconnect or customer will be billed for the equipment.

High Speed Internet Service:

Does not have a time limit. Customers must have a billing address outside of the service area.
If no date is given to reconnect, there will be a reconnect charge of \$50.00.
If the modem/router and other equipment is leased from us, we will require the equipment to be returned at the time of disconnect or customer will be billed for the equipment.

Dial Up Internet:

Does not have a time limit. If no date is given, the reconnect fee will be \$15.00.

Any Service that is reconnected during the vacation disconnect period will be charged a \$50 reconnect fee per service for service that is active less than one month (plus prorated monthly fee per service). If any services are reconnected and retained for one month, a \$10 reconnect fee will be charged in addition to the monthly service charge. **If you live in one of the Fiber phases of our area**, it is important that you be aware of how critical power is to your service. When the service is installed to your property, a power supply unit is installed in your home. This Interior Power Supply contains a liquid filled battery that needs to be plugged into a standard working household electrical outlet at all times. The Interior Power Supply operates the fiber to your home. If the power supply is unplugged or outlet loses electrical power, you will immediately lose cable TV and Internet services. Phone service will shut down when the battery is drained. *Possible damage may occur to your home if there is no power to the battery during the winter months and the home is not heated.*

Batteries may be returned to Crosslake Communications for the winter if you choose to disconnect your power for the winter.

218-692-2777
1-800-992-8220
fax - 218-692-2410

